



# PRIVACY POLICY

We're committed to your privacy

## Abstract

The document outlines our commitment to your privacy

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## Document Control

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Version	Date	State	Notes
0.1	01/09/2024	Draft	Initial Draft
1.0	11/11/2024	Issue	Initial Issue
1.1	17/12/2024	Issue	Modified to include <a href="mailto:data-protection@wundr.space">data-protection@wundr.space</a> email address to make it easier to discern enquires pertaining to this policy.

## Document Distribution

This document is classified as **public**, is intended for public use and can be shared with external audiences. It is available on our website.

Wundr Space values privacy and is committed to protecting personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard information for any visitors of our website (<https://wundr.space>) and users of our services, or anyone that communicates with us.

## 1. Information We Collect

We may collect information about you in a variety of ways, including:

- **Personal Data:** Identifiable information, such as your name, email address, phone number, and company name, that you voluntarily provide when you engage with our services or reach out to us.
- **Usage Data:** Information automatically collected when you visit our website, such as IP address, browser type, device information, and data about how you interact with our site.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to improve user experience, analyse trends, and gather information about users' interactions with our website.

## 2. How We Use Your Information

We may use the collected data for various purposes, including:

- To provide, maintain, and improve our services.
- To communicate with you about your inquiries, consultations, and project updates.
- To personalize your experience on our website.
- To send administrative information such as updates to our policies.
- To comply with legal and regulatory obligations.

## 3. Sharing Your Information

We do not sell or trade your personal data to third parties. We may share your data in the following circumstances:

- **Service Providers:** We may share your information with trusted service providers who assist us in operating our business and services.
- **Legal Obligations:** If required by law or in response to valid legal requests, we may disclose your personal data to comply with governmental or regulatory obligations.
- **Business Transfers:** In the event of a merger, acquisition, or asset sale, your data may be transferred to new ownership.

## 4. Data Security

We take reasonable measures to secure your personal data. These include implementing physical, administrative, and technical safeguards to protect your data against unauthorized access, alteration, or destruction. However, no security system is impenetrable, and we cannot guarantee the absolute security of your data.

## 5. Your Data Protection Rights

Depending on your location, you may have certain data protection rights under local laws, such as:

- **Access:** You can request access to your personal data that we hold.
- **Correction:** You have the right to request correction of inaccurate or incomplete data.
- **Erasure:** You can request that we delete your personal data, subject to applicable legal obligations.
- **Objection:** You have the right to object to our use of your data under certain conditions.
- **Data Portability:** You may request a copy of your data in a structured, machine-readable format.

If you'd like to exercise any of the above rights, please email [data-protection@wundr.space](mailto:data-protection@wundr.space) and we will endeavour to respond within 2 working days.

## 6. Retention of Data

We retain personal data only for as long as necessary to fulfil the purposes outlined in this Privacy Policy, comply with our legal obligations, and resolve any disputes.

## 7. Cookies Policy

Our website uses cookies to enhance your browsing experience. You can set your browser to refuse all or some cookies or to alert you when websites set or access cookies. Note that disabling cookies may impact the functionality of certain sections of our site.

## 8. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the privacy practices or content of these sites. We encourage you to review their privacy policies before providing any personal information.

## 9. Changes to This Policy

We may update this Privacy Policy periodically. We will notify you of any changes by updating the "Last Updated" date at the top of this policy. We recommend checking from time to time for any updates.

## 10. Contact Us

If you have questions or concerns about this Privacy Policy, or wish to exercise your data protection rights, please contact us:

- **Post:** Wundr Space Ltd, 1 Cedar Office Park, Cobham Road, Wimborne, United Kingdom, BH21 7SB
- **Email:** [data-protection@wundr.space](mailto:data-protection@wundr.space)

